

Information regarding laboratory results

You have been asked to have a blood/urine/swab/x-ray test.

You can view the results via online access to your medical records. Please go to reception and ask for online access – they will confirm some details with you including your email and give you some information and then will print or email you an online access passcode.

You can use this to check your test results and also view your medical records. Please allow up to a week for the results to come back, it may be longer for some tests. Please note if multiple tests are done the results may come back at different times.

The results will come back from the laboratory and checked by a GP (usually your own GP) and then be coded as either “**normal**”, “**needing discussion with a GP or nurse**”, or “**satisfactory**”

What do the messages mean?

1. **Normal** – means the results are normal and no further action is required other than as planned in your previous consultation.
2. **Needs discussion** – please call to discuss with your GP or nurse, or if you have a planned follow up appointment discuss it then.
3. **Satisfactory** – this means that although there may be a minor abnormality or may be outside of the normal range your GP is aware of this and it is not unexpected or concerning.

What if there is a red flag by one of my results?

1. Some results are outside of the normal range for the laboratory but are not a sign to be worried, as each result is tailored to the patient when it is checked by their GP.
2. If the message from the doctor says “normal” or “satisfactory” then they have seen these red flags and are happy that they are not concerning for that specific patient.
3. If the message says “needs discussion” then please call to discuss with your GP or nurse, or if you have a planned follow up appointment discuss it then, this will not be an urgent issue so please do not be worried.
4. Any results that need urgent action or discussion, the GP will contact the patient as soon as the result has been checked.

If you have questions about your results please initially look at

- www.labtestonline.org.uk/tests-index
- www.nhs.uk/conditions/blood-tests/types

These sites have some very useful information and will likely explain the results. If you still have queries please contact your GP.